

**My product isn't listed on the Solutions Login Dropdown:**

Not all products provide a cloud-based URL accessible for all clients. If you are experiencing issues logging into your product, please contact your account's product administrator.

**How can I get an update on my case?**

Case status can be found using the [Amadeus Hospitality Customer Central Community](#). You may also use the portal to open a new case, search knowledge articles for answers to your product questions, and chat with other members of the Amadeus Hospitality Community about your tools and services.

**What is the number for support in my country?**

Amadeus Hospitality Global Support strives to provide options in as many countries that aligns with our customers' needs. Below is a list of country specific numbers you can call for urgent issues and get 24 x 7 help with your product.

- Argentina: 54 11 6842 3287
- Australia: 61 396999969
- Bolivia: 59 1800101184
- Brazil: 55 8005913028
- Canada: 8664448360
- Chile: 56 800914070
- China: 86 400310646
- Colombia: 57 601514 3782
- Costa Rica: 50 640016777
- India: 91 1171279225
- Indonesia: 62 2486007158
- Malaysia: 60 340656981
- Mexico: 52 8009530770
- Netherlands: 31 762207018
- New Zealand: 64 98020635
- Peru: 51 80071017
- Singapore: 65 31635471
- Spain: 34 932201664
- Sri Lanka: 94 2423648
- Thailand: 66 20888332
- United Arab Emirates: 97 1800035704497
- United Kingdom: 44 1218175699
- United States of America: 1 8777343180